(Bangkok)

The Insurance School (Non-Life) of Japan Overseas Seminar

“Providing Better Services in a Reliable and Sustainable Manner”

Sofitel Bangkok Sukhumvit
September 10-11, 2019

Thai General Insurance Association (TGIA)

The General Insurance Association of Japan (GIAJ)

The General Insurance Institute of Japan (GIIJ)

The Insurance School (Non-Life) of Japan

- The Insurance School (Non-Life) of Japan, which has been held under the joint auspices of the General Insurance Association of Japan (http://www.sonpo.or.jp) and the General Insurance Institute of Japan (http://www.sonposoken.or.jp) since 1972, is an international educational program specifically designed for insurance practitioners in the East Asia.

- The aim of this program is to provide a platform for directors, managers and practitioners to come together to address issues of mutual concern. Exchanging information and opinions on current topics within their respective insurance markets helps them forge useful relationships.

- The program is made up of three different courses; the General Course, the Advanced Course and the Overseas Seminar. While the General and Advanced Courses are held annually for a period of two weeks in Tokyo, the Overseas Seminar is provided in one or two cities chosen from amongst the ISJ participating regions on an annual basis.

- This year's Overseas Seminar will be held on September 10 and 11 in Bangkok in cooperation with the Thai General Insurance Association.

Who should attend

- Individuals in management positions, such as directors, executives and managers, who work for insurance companies, insurance regulatory bodies and associations/institutes, and are engaged in the business of general insurance
- Officials of governmental organizations involved in the topics to be covered at the seminar.

Program

<Day 1: Seminar> 8:30-16:50, Tuesday, September 10

[Moderator] Mr. Kittikorn Ponposh, Assistant Manager Director, Asia Insurance 1950 Public Company Limited

Mr. Masato Naito, General Manager, International Education Department of the the General Insurance Institute of Japan

[Master of Ceremonies]

Ms. Seranee Suttipongkeat, Assistant Vice President, Enterprise Risk Management, MSIG Insurance (Thailand) Public Company Limited

Ms. Usanee Sovanangkul, Assistant General Manager, Tokio Marine Insurance (Thailand) Public Company Limited

8:30 - Registration

9:00 - Opening

- Opening Address by Mr. Yuji Ito, Managing Director, The General Insurance Association of Japan
- Welcoming Address by Mr. Anon Vangvasu, President, Thai General Insurance Association
- Opening Remark by Dr. Suthiphon Thaveechaiyagarn, Secretary-General, Office of Insurance Commission
- Keynote Address by by Mr. Shiro Sadoshima, Ambassador Extraordinary and Plenipotentiary of Japan to the Kingdom of Thailand

9:30 - Coffee Break

9:50 - Topic (1)

- " Own Risk and Solvency Assessment (ORSA) "
  Mr. Tadashi Tominaga, Prudence Monitoring Officer
  Insurance Business Division.
  Financial Services Agency, Government of Japan

10:40 - Coffee Break

10:50 - Topic (2)

- " Enterprise Risk Management (ERM) "
  Mr. Shumpei Takizawa, Executive Officer and General Manager, Risk Management Department
  Tokio Marine Holdings, Inc.

12:20 - Lunch

13:40 – Topic (3)

- " Importance of Industry-wide Efforts in Promoting Sound Market Development "
  Mr. Yuji Ito, Managing Director, The General Insurance Association of Japan

14:10 – Topic (4)

- " Information Exchange Systems among General Insurance Companies "
  Mr. Satoshi Shimizu, Deputy General Manager, International Education Department
  The General Insurance Institute of Japan
  Mr. Hiroyasu Miyazaki, Manager, International Business Planning Department
  The General Insurance Association of Japan

15:20 - Coffee Break

15:40 – Topic (5)

- "Consumer Services and Complaint Responses "
  Mr. Takuo Nagaya, Manager, Corporate Quality Control Department
  Mitsui Sumitomo Insurance Co., Ltd.

16:40 – Closing

- Mr. Kiyoaki Sano, President, The General Insurance Institute of Japan

<Day 2: Seminar> 8:30-12:10, Wednesday, September 11

[Moderator] Ms. Wisuda Jaruwan, Assistant Vice President, Krungthai Panich Insurance Public Company Limited

Mr. Masato Naito, General Manager, International Education Department of the the General Insurance Institute of Japan Public Company Limited

[Master of Ceremonies]

Mr. Kittikorn Ponposh, Assistant Manager Director, Asia Insurance 1950 Public Company Limited

Ms. Usanee Sovanangkul, Assistant General Manager, Tokio Marine Insurance (Thailand) Public Company Limited

8:30 – Registration

9:00 – Topic (6)

- " Transition of Automobile Insurance and the Future "
  Mr. Etsu Shuku, Personal Lines Product Development Department
  Sompo Japan Nipponkoa Insurance Inc.

9:50 – Coffee Break

10:10 – Topic (7)

- " Automobile Insurance Claims Adjustment "
  Mr. Hajime Maruyama, Deputy General Manager, Claims Administration Department, Innovation & Development Group
  Aioi Nissay Dowa Insurance Co., Ltd.

12:00 - Closing

12:15 – Lunch

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